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# Key Features Statement for Toosey Aged Care

“The Service”

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**Room Group Name:**

Group 4 : Deluxe Single Room with Ensuite

**Room Category:**

Single room + private ensuite

**APPROVED PROVIDER:** Toosey Limited

**RESIDENTIAL AGED CARE FACILITY (THE SERVICE):**  
Toosey Aged Care

**LOCATION OF THE SERVICE:** 10 Archer Street

Longford Tas 7301

**SUMMARY/BRIEF OVERVIEW OF THE SERVICE**

Well-appointed rooms with views of the historical town.

Window drapes are of a contemporary design with modern tones to compliment the colour scheme of the room. Drapes are double backed to provide temperature control. Sheers provide privacy. The room has natural light which is provided via large mid floor to ceiling windows with views of landscaped gardens/ parklands. Floors are carpeted with tactile carpet recommended for its superior noise reducing and insulating qualities. This room has a private en-suite, grab rails and emergency call bell. Amenities available in this room include an already connected telephone and internet service, picture rails, nurse call points, wide access doors and a reverse cycle air-conditioner with adjustable temperature controls.

For (Group of) room name: Group 4 : Deluxe Single Room with Ensuite

The maximum accommodation payment is \$490,000 and:

- has been approved by the Aged Care Pricing Commissioner.
- is pending approval from the Aged Care Pricing Commissioner.
- does not require approval from the Aged Care Pricing Commissioner because it is below the maximum amount approved by the Minister.

The Interest Rate used is the Maximum Permissible Interest Rate (MPIR) current at Date of Entry.

The Interest Rate is 5.00 % p.a.

The maximum accommodation payment can be paid as:

- a Refundable Accommodation Deposit (RAD) of \$490,000 , **or**
- a Daily Accommodation Payment (DAP) of \$67.12 at an Interest Rate of 5.00 % p.a., **or**
- a combination of a RAD and a DAP, for example:
  1. Part RAD: \$100,000 **plus** a Part DAP: \$53.42
  2. 15% RAD (Deposit): \$73,500 **plus** an 85% DAP: \$57.05

**The agreed Daily Accommodation Payment may be withdrawn from the Refundable Accommodation Deposit (RAD). This will result in increased interest amounts being payable on outstanding RAD levels.**

**KEY ACCOMMODATION FEATURES OF THE ROOM CATEGORY**

**1. ROOM CATEGORY** Single room + private ensuite

**2. MAXIMUM ROOM OCCUPANCY**

The room type provides accommodation to: one person only

**3. QUALITY, CONDITION, SIZE AND AMENITY OF THE ROOM TYPE**

**A. Furniture**

The room type features high quality bedroom furniture including:

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> electronic high/low adjustable bed    | <input type="checkbox"/> armchair                 |
| <input type="checkbox"/> manual adjustable bed                            | <input checked="" type="checkbox"/> visitor chair |
| <input type="checkbox"/> standard bed                                     | <input type="checkbox"/> settee                   |
| <input type="checkbox"/> bed of domestic appearance (eg. wooden bed head) | <input type="checkbox"/> coffee table and chairs  |
| <input checked="" type="checkbox"/> bedside table                         | <input type="checkbox"/> <b>other (specify)</b>   |
| <input checked="" type="checkbox"/> built-in wardrobe                     |   |
| <input checked="" type="checkbox"/> lockable storage                      |   |
| <input type="checkbox"/> occasional table                                 |   |
| <input checked="" type="checkbox"/> in-built display cabinet              |   |

**B. Bedding**

The room type features high quality bedding including:

- colour-coordinated linen
- pressure-relieving mattress (standard / supplied as needed)
- hypo-allergenic pillows
- matching throw rug
- other (specify)**

**C. Room fittings**

Quality room fittings include:

- nurse call points
- over-head, flat screen TV
- landline telephone connection capability
- access to Foxtel
- Wi-Fi enabled
- colour-coded bathroom tap ware
- picture rails
- window dressings of
  - timber Venetian blinds
  - fabric curtains with matching pelmet/without matching pelmet
  - vertical blinds with matching pelmet/without matching pelmet
- bathroom grab rails of contrasting colour for ease of sight
- 3-in-1 bathroom ducted heat/light/exhaust
- attractive door and draw handles chosen for ease of dexterity
- attractive over-head light fittings
- adjustable lighting levels
- other (specify)**

Key Features Statement as at: \_\_\_\_\_

**D. Condition of walls, windows, doors, floors, ceilings & fittings**

The room type is of high quality featuring:

- painted walls in good condition that are colour coordinated with the decor
- windows fitted with:
  - fly screens
  - security screens
  - double-glazed glass
  - Crimsafe*® (or similar)
- wide doors for ease of mobility
- stain-resistant flooring of:
  - colour-coordinated carpet
  - attractive vinyl flooring
  - attractive cushion-backed vinyl
  - polished wood
  - parquetry
- well-maintained ceilings

**E. Size in square metres**

The room type has an average floor area of: 17m2 excluding ensuite

**F. Amenity**

The room type is in close proximity to:

- the lounge room
- the dining room
- sitting nook
- the activities room
- access to the gardens/grounds/courtyards
- spa bath room
- cafe
- theatrette
- facility entrance
- porte cochere
- treatment room
- nurses' station
- other (specify)**

**Privacy** is provided via the room type being/having:

- a private suite with in-room lounge/sitting area
- entry way that shields the bed from immediate view from the doorway
- privacy curtain screening around the bed
- easily self-adjusted window coverings
- located away from service areas
- other (specify)**

Key Features Statement as at: \_\_\_\_\_

The room type has natural light and vistas provided by:

- windows with views to:
    - landscaped grounds
    - gardens
    - ocean/beach
    - lake/river
    - mountain range/hills
    - parklands
    - golf course
    - internal courtyard
  - external courtyard
  - city views
  - other (specify)**
- 
- picture windows with window seat
  - large midfloor-to-ceiling windows
  - large floor-to-ceiling windows
  - other (specify)**
- 

Lighting is also provided by:

- recessed down-lights
  - skylight
  - bedside lamp
  - recessed lighting in bedhead
  - movement sensor lights
  - other (specify)**
- 

The room type has direct access to a:

- private balcony
  - shared balcony
  - private patio
  - verandah
  - courtyard
  - other (specify)**
- 

Heating and cooling is provided via:

- individually-controlled reverse cycle air conditioning
  - centrally-controlled reverse cycle air conditioning
  - ceiling fans
  - in-room, wall-mounted radiators
  - 3-in-1 bathroom ducted heat/light/exhaust ceiling fixture
  - heated flooring in bathroom
  - central heating
  - other (specify)**
-

Key Features Statement as at: \_\_\_\_\_

#### 4. COMMON AREAS: QUALITY, CONDITION, SIZE & AMENITY

The common areas accessible to the resident include:

	Number	Maximum Occupancy*
<input checked="" type="checkbox"/> dining: large		
<input checked="" type="checkbox"/> dining: small		
<input checked="" type="checkbox"/> lounge room: large		
<input checked="" type="checkbox"/> lounge room: small		
<input type="checkbox"/> lounge/dining: large		
<input type="checkbox"/> lounge/dining: small		
<input checked="" type="checkbox"/> sitting room: large		
<input checked="" type="checkbox"/> sitting room: small		
<input checked="" type="checkbox"/> sunroom		
<input type="checkbox"/> theatrette		
<input checked="" type="checkbox"/> activities room		
<input type="checkbox"/> art studio		
<input checked="" type="checkbox"/> multi-purpose room		
<input type="checkbox"/> cafe		
<input type="checkbox"/> alfresco dining terrace		
<input checked="" type="checkbox"/> balcony: large		
<input checked="" type="checkbox"/> balcony: small		
<input checked="" type="checkbox"/> BBQ area		
<input type="checkbox"/> gazebo		
<input type="checkbox"/> men's shed/workshop		
<input type="checkbox"/> pool		
<input type="checkbox"/> gym		
<input checked="" type="checkbox"/> hairdresser		
<input type="checkbox"/> bar		
<input checked="" type="checkbox"/> library		
<input type="checkbox"/> central community area/ boulevard/atrium with amenities (canteen, hairdresser etc)		
<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		

\* Maximum occupancy is a cumulative figure, e.g. for one large dining room of max. occupancy of 45 and one large dining room of max. occupancy of 50, indicate '2' at number of large dining rooms and 95 at max. occupancy.

##### A. Quality of furniture & fittings

Quality furniture and fittings in the common areas include:

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> armchairs and lounges of high quality fabric and style        | <input checked="" type="checkbox"/> hall tables  |
| <input checked="" type="checkbox"/> upholstery of water/stain resistant fabric, domestic in style | <input checked="" type="checkbox"/> display cabinets   |
| <input checked="" type="checkbox"/> attractive dining room settings                               | <input checked="" type="checkbox"/> bookcases  |
| <input type="checkbox"/> massage chair  | <input checked="" type="checkbox"/> entertainment unit/s   |
| <input checked="" type="checkbox"/> varied colour schemes   | <input checked="" type="checkbox"/> fireplace/mantelpiece  |
| <input checked="" type="checkbox"/> wall art (painting, prints, photographs etc)                  | <input type="checkbox"/> in-door water feature   |
| <input checked="" type="checkbox"/> objets d'art (statuettes, vases, carvings, tapestries etc)    | <input checked="" type="checkbox"/> fishtank   |
| <input type="checkbox"/> wood panelling   | <input checked="" type="checkbox"/> outdoor settees  |
| <input checked="" type="checkbox"/> picture rails   | <input checked="" type="checkbox"/> outdoor dining settings that can be configured for large or small groups |
| <input checked="" type="checkbox"/> adjustable lighting levels                                    | <input type="checkbox"/> <b>other (specify)</b>  |
| <input checked="" type="checkbox"/> occasional tables   | <div style="border: 1px solid black; height: 50px; width: 100%;"></div>                                      |

**B. Condition of Common Areas**

The common areas of the Service are in:

- acceptable condition
- good condition
- very good condition
- excellent condition

A formal quality review of building conditions is conducted Annually with minor repairs conducted as necessary.

The gardens and external common areas are maintained by designated staff on a regular basis.

**Other (specify):**

**C. Amenity of Common Areas**

All common areas are located within easy access from residents' rooms including:

- centrally-located main lounge and dining areas
- direct access to landscaped grounds/courtyards/garden areas
- smaller sitting rooms

An abundance of natural light is provided in common areas via:

- floor-to-ceiling windows
- skylights
- central atrium
- picture/bay windows in sitting rooms
- glass doors for external access
- other (specify)**

Non-natural lighting includes:

- recessed downlights
- attractive ceiling lighting
- pendulum lighting
- wall-mounted lighting
- decorative table lamps
- other (specify)**

Key Features Statement as at: \_\_\_\_\_

Views to:

- landscaped grounds
- gardens
- ocean/beach
- lake/river
- mountain range/hills
- parklands
- golf course
- internal courtyard

- external courtyard
- city views
- Other (specify)**

Entertainment options located in the common areas include:

- large screen TV with DVD/video with cable/satellite TV
- large screen TV with DVD/video with no cable/satellite TV
- sound system with a choice of CDs and/or cassettes
- DVD/video library
- library of books (inc. large print books)
- piano
- cards table
- pool table
- computers with internet access
- Wi-Fi enabled communal areas
- Other (specify)**

Longford is set in a heritage village in a rural township of approximately 4000 people. Toosey is unique and is owned and supported by the community. The responsibility for overseeing the facility sits with a community appointed Board. Residents to Toosey are welcomed to their new home and it is our privilege to share some of your life time with us. Regular contacts and discussions will be developed to assist with the ongoing care making your stay comfortable and enjoyable. Toosey is a vibrant, well maintained facility, with friendly staff who are

## 5. SPECIFIC ACCOMMODATION OR DESIGN FEATURES OF THE ROOM TYPE

Specific accommodation features of this room type includes:

- in-ceiling hoist mechanism
- movement sensor lighting
- sensor mats next to bed
- ensuite/toilet within sight-line of the bed
- memory boxes at bedroom doorway
- other (specify)**

The room is well appointed and has quality furniture and fittings, which include a large wardrobe with lockable storage cupboard and display shelves. There is an individual medication cupboard in each room. All

There are design features that are of particular benefit to residents with:

- dementia
- mobility challenges
- incontinence
- accessing palliation



Key Features Statement as at: \_\_\_\_\_

## 6. SPECIFIC ACCOMMODATION OR DESIGN FEATURES OF THE SERVICE

The Service has many accommodation and/or design features that cater to the needs of our residents with regards to lifestyle needs; social and emotional needs; cultural needs; spiritual needs; and the needs of those with dementia.

These design specific features include:

- |   |   |
|---|---|
| <input type="checkbox"/> spa bath                                 | <input checked="" type="checkbox"/> on-site multi-denominational space for celebration, commemoration |
| <input type="checkbox"/> hydrotherapy pool                        | <input type="checkbox"/> chapel   |
| <input type="checkbox"/> raised garden beds                       | <input type="checkbox"/> palliative care room   |
| <input type="checkbox"/> small pets allowed                       | <input checked="" type="checkbox"/> designated consultation room for visiting specialists             |
| <input type="checkbox"/> facility pets                            | <input type="checkbox"/> men's shed or workshop   |
| <input type="checkbox"/> aviary                                   | <input checked="" type="checkbox"/> children's play area  |
| <input type="checkbox"/> chook pen                                | <input type="checkbox"/> sensory stimulation room   |
| <input type="checkbox"/> fish pond                                | <input checked="" type="checkbox"/> on-site visitor parking   |
| <input type="checkbox"/> water features                           | <input type="checkbox"/> <b>other (specify)</b>   |
| <input type="checkbox"/> flag pole                                |   |
| <input type="checkbox"/> putting green                            |   |
| <input type="checkbox"/> cafe                                     |   |
| <input checked="" type="checkbox"/> Internet cafe/nook            |   |
| <input type="checkbox"/> theatre                                  |   |
| <input checked="" type="checkbox"/> on-site canteen/shop          |   |
| <input checked="" type="checkbox"/> kitchenettes for resident use |   |
| <input checked="" type="checkbox"/> hair salon                    |   |
| <input type="checkbox"/> overnight guest accommodation            |   |

## 7. Additional care and services (at no additional cost to resident)

Additional care and services (other than care and services specified in the *Quality of Care Principles 1997*) that the Service provides the residents in the room type **at no additional cost** include:

- aromatherapy
- hand massage
- manicures
- pedicures
- music therapy
- sensory therapy
- Tai Chi
- daily delivery of a newspaper for the exclusive use of the resident
- other (specify)**

The nature of Tooseys commitment to your care includes a daily discussion and identification of changes that may have occurred within the last 24hrs and is not restricted to nursing care. The activities program runs 7 days a week. The program includes a wide range of creative activities, sessional entertainment, special day celebrations and includes short excursions. Toosey information about upcoming activities is displayed on various noticeboards and an individual monthly calendar is provided. A wheel chair access bus is available for resident excursions. Personal mail is delivered to your private mail box. Other services include daily in house laundry services Mon-Fri. Personal clothing is discreetly named by the laundry staff

Key Features Statement as at: \_\_\_\_\_

**8. Additional care and services (at additional cost to resident)**

- There are no additional costs.
- There are no extra services status room in this group.
- Please select of the rooms in this group has extra services status that includes additional costs and additional care or services. Where the room that is offered has extra services status, the resident is provided full details of fees and services with a full listing of all services. The details are also on the Department of Social Services website. The extra service fee is \_\_\_\_\_/day and is subject to annual increase. The extra service fee may be withdrawn from the RAD, with approval from the Service.
- There are additional costs for additional care or services other than extra services. These additional costs are:

Mandatory
  Optional

and are detailed as follow:

Service	Fee (\$/day)